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|  |  | Our ref: 418246 |  |
|  | Your ref: |  |
|  | Date: | October/November 2016 |
|  | | |

Dear Councillor and Parish Councils

**Waste & Recycling Collection Service: Schedule of Collections**

**Xmas 2016 to August 2017**

This letter is being sent to all Councillors and Parish Councils to confirm the arrangements for the collection of waste and recycling for the Xmas 2016/17 to August 2017 Bank Holidays. A copy of the schedule is attached for information, noting that some collections are **in advance** of the normal collection day.

Residents with bins are being provided with a bin sticker detailing this information. Residents on the black sack service will receive a copy of the schedule by post. The Council’s website also provides information regarding Bank Holiday schedules for the collection service.

Please also note that the green garden waste service (where available) will be suspended during the winter period (as has occurred in previous years). The final collection date will be Fri 9 December 2016 and the service recommences on Monday 13 March 2017. This does mean that some customers last collection of green waste may occur during w.c. 28 November, as this depends on the fortnightly cycle of collections. Similarly some customers collections will not restart until w.c. 20 March 2017. As noted above customers can check collection schedules directly on the Council’s website.

Should you have any further general queries regarding waste services please direct these to the Customer Services Team on 01423 500600 or by email [customerservices@harrogate.gov.uk](mailto:customerservices@harrogate.gov.uk)

Yours sincerely



Miss Debi Rowe

Waste & Recycling Manager

[debi.rowe@harrogate.gov.uk](mailto:debi.rowe@harrogate.gov.uk)

Customer Services: 01423 500600

E: [customerservices@harrogate.gov.uk](mailto:customerservices@harrogate.gov.uk)

# **CHRISTMAS & NEW YEAR BANK HOLIDAYS – 2016/17**

There will be no collection on Monday 26 and Tuesday 27 December 2016 and Monday 2 January 2017

Please note that collections in advance of the normal schedule will occur for some customers.

|  |  |
| --- | --- |
| **Existing Collection Day** | **Revised Collection Day** |
| Mon 26 December | Wed 28 December |
| Tue 27 December | Thu 29 December |
| Wed 28 December | Fri 30 December |
| Thu 29 December | Sat 31 December |
| Fri 30 December | Tue 3 January |
| Mon 2 January | Wed 4 January |
| Tue 3 January | Thu 5 January |
| Wed 4 January | Fri 6 January |
| Thu 5 January | Sat 7 January |
| Fri 6 January | Mon 9 January |
| Mon 9 January | Tue 10January |
| Tue 10 January | Wed 11 January |
| Wed 11 January | Thu 12 January |
| Thu 12 January | Fri 13 January |
| Fri 13 January | Sat 14 January |

**Normal service resumes Monday 16 January 2017**

# **EASTER BANK HOLIDAY 2017**

**There will be no collection on Good Friday 14 April & Easter Monday 17 April 2017**

Please note that collections in advance of the normal schedule will occur for some customers.

|  |  |
| --- | --- |
| Normal collection day | **Alternative collection day** |
| Mon10 April | Sat 8 April |
| Tue 11 April | Mon 10 April |
| Wed 12 April | Tue 11 April |
| Thu 13 April | Wed 12 April |
| Fri 14 April | Thu 13 April |
| Mon 17 April | Tue 18 April |
| Tue 18 April | Wed 19 April |
| Wed 19 April | Thu 20 April |
| Thu 20 April | Fri 21 April |
| Fri 21 April | Sat 22 April |

**Normal service resumes from Monday 24 April 2017**

**May Day, Late Spring & August BH 2017**

May Day, Late Spring and August Bank Holidays in 2015 will follow a slippage collection schedule (i.e. if your collection is normally on a Monday your revised day will be Tuesday, with Friday collections taking place on Saturday).